

Policy statement

Focus and scope of activities

The management of Maritime Shipcleaning Rotterdam B.V. (MSR) hereby declares to have an integrated management system within the organization. This management system covers all legal health, safety and environmental obligations, as prescribed by the law and regulations as well as customer demands. Also, it fulfills the needs of the most important stakeholders. The management system of MSR meets all continuously improvements requirements prescribed by the ISO 9001, ISO 14001 and VCA.

MSR presents itself as a reliable organization, which highly values their quality. We are available 24/7 for our customers in order to facilitate them with our services. We offer our services at competitive prices.

Scope MSR: the execution of maritime and industrial cleaning services.

Risks: While clarifying the organizational context of MSR and describing all processes, we assessed whether all necessary control measures have been implemented and necessary resources are available to control any possible risks. All necessary actions have been taking for those measures that were not sufficient. To check whether the management system still meets all requirements, MSR evaluates their management system annually during their periodical management review. Following up actions will be controlled via a list of actions.

Customer demands

Customer demands are considered to be of great importance to our business. Our customers ensure the continuity of our work activities. The customer demands are established by analyzing our customers. Based on the customer's demands MSR developed the services that we offer. Our management system contains procedures which describe how our company ensures to constantly fulfill and comply to our customer's demands. Annually, prior to the management review, we evaluate our experiences and insights regarding to the customer demands and other relevant stakeholders.

Quality and environment

Our management system contains the description of our processes. The requirements within the ISO 9001, VCA* and ISO 14001 are taken as the starting point.

The management of MSR is responsible for the management system and that it complies with the law and regulations. The SHE-Q manager is responsible for the management of the management system. As a member of the management, he is responsible to ensure all employees understand the goals of the management system and that they are able to execute the necessary requirements.

In the area of safety, health and environment it is necessary that all employees realize the impact that their work has got on these variables. Management and the SHE-Q manager play an informative, monitoring and guiding role.

All employees are instructed to comply with the procedures in the management system. Management evaluate the deployment and operation of the management system (such as procedures and work instructions).

MSR informs their customers, suppliers and third parties regarding environmental aspects via our website and our annual newsletter.

Health, safety and environment

Health, safety and environment are of great importance of our processes. At the operational level, this means that during our work activities we – wherever possible – avoid personal injuries (of our employees and others), as well as environmental and material damage. The continuous improvement of the work and environmental conditions form an important precondition during our strategic decisions. This means we take preventive measures with respect to dangerous situations.

Necessary resources

During the establishment of the management system the management determined the sufficiency of the resources (training/ equipment/ infrastructure) available for the implementation and management of our management system. Needed actions are taken. Annually, during the periodic management review, we evaluate the sufficiency of the resources and – if needed – specify actions.

Corrective, preventive and improvement measures

Every employee in the organization has the right and obligation to provide the organization with points for further improvement. The goal is to continuously improve our processes related to health, safety and the environmental issues.

Objectives

Every year, during the evaluation of the management system, annual goals are formulated and evaluated in terms of safety, health and the environment. Also, the results from our stakeholders analysis are, together with our annual goals, an important part of this policy statement

Rotterdam, 10 juli 2020

T. van de Waardt
Managing Director